



Accessible Transportation Options for People with Disabilities and Senior Citizens

In the Washington, D.C. Metropolitan Area



Potomac and Rappahannock
Transportation Commission



JANUARY 2017

Table of Contents

Introduction	5
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REGIONAL

WASHINGTON METROPOLITAN AREA TRANSIT AUTHORITY (Metro)

Metro Services and Resources for People with Disabilities	7
Reduced Fare Program for People with Disabilities	8
Reduced Fare Program for Senior Citizens	9
Metrorail	10
Metrobus	11
MetroAccess	12
Metro Travel Training	13

DISTRICT OF COLUMBIA

DC Circulator	14
Seabury Resources for Aging	15

MARYLAND

Transportation Resource Information Point (TRIP)	16
Maryland Transit Administration	16
MARC	17
MTA Metro Subway and Light Rail	18
MTA Local and Express Bus	19

BALTIMORE CITY, BALTIMORE AND ANNE ARUNDEL COUNTIES

MTA Commuter Bus	20
MTA Mobility/Paratransit	21

HOWARD/PRINCE GEORGE'S COUNTIES

Connect-A-Ride	22
----------------	----

MONTGOMERY COUNTY

Call 'N Ride	22
Medicaid Transportation Program	23
Ride On	23
Same Day Access	24

PRINCE GEORGE'S COUNTY

TheBus	24
Call-A-Bus	25
Call-A-Cab	26
Medicaid Non-Emergency Taxi Service	26
Medicaid Transportation	27

VIRGINIA

Non-Emergency Medicaid Taxi Transportation	28
Virginia Railway Express (VRE)	28
Accessible Taxicabs	29
Arlington Red Top Cab	29
Yellow Cab	30

ARLINGTON COUNTY

Arlington Transit (ART)	30
Star Assisted Transportation Service	31
Super Senior Taxi (SST)	31

CITY OF ALEXANDRIA

DASH	32
DOT	32

CITY OF FAIRFAX

CUE Bus	33
City Wheels	33

CITY OF FALLS CHURCH

Fare Wheels	34
-------------	----

FAIRFAX COUNTY

Fairfax Connector	34
Travel Training	35
Seniors-On-The Go!	35
TaxiAccess	36
FASTRAN	36
Transportation Association of Greater Springfield (TAGS)	37

PRINCE WILLIAM COUNTY, CITIES OF MANASSAS AND MANASSAS PARK

OmniRide (Commuter) and MetroDirect	38
OmniLink and Cross County Connector	39

NATIONAL

Amtrak	40
--------	----

Introduction

A wide array of accessible transportation options is available for people with disabilities and senior citizens throughout the Washington D.C. metropolitan area.

This directory will help people with disabilities and senior citizens identify available transportation options providing a comprehensive listing of transit services in Washington, D.C., Maryland (the counties of Montgomery, Prince George's, Anne Arundel and Baltimore, Baltimore City and Central Maryland) and Virginia (the counties of Arlington, Fairfax and Prince William, and the cities of Alexandria, Fairfax and Falls Church).

For additional information about the transportation options described in the directory, please contact the transit service provider directly or go online to its web site.

Metro Services and Resources for People with Disabilities

Metro offers a wide variety of services to help customers travel easily, safely and efficiently on public transportation.

FREE SERVICES

- Metro Reduced Fare SmarTrip® ID card for people with disabilities
- Travel training & orientation (groups or one-on-one)
- Trip planning assistance
- On-site presentations and photo ID services for groups and organizations

FREE RESOURCES

- Metro is for Everyone DVDs and Tactile Braille Metro system maps
- Large Print Metro Pocket Guides
- Tips for Riding Metro for People with Disabilities and Senior Citizens brochures
- Accessible Transportation Options Directory
- Reduced Fare SmarTrip® ID Brochure

INFORMATION

- | | |
|-----------|--|
| Call | 202-962-2780 |
| TTY Relay | 202-962-2033 |
| Online | wmata.com/accessibility |
| Email | eligibility@wmata.com
traveltraining@wmata.com |

Reduced Fare Program for People with Disabilities

People with disabilities who use accessible bus and rail public transportation may be eligible to ride at a discounted fare with a Metro Reduced Fare SmarTrip® ID card for people with disabilities. The card is programmed to deduct one-half of the peak fare on Metrorail and Metrobus at all times. The Metro Reduced Fare SmarTrip® ID card is valid for discounted fare on MARC train, Maryland MTA bus and light rail, Fairfax Connector, CUE bus, DC Circulator, Arlington Transit (ART), and Amtrak.

Prince George's County TheBus permits free fare with either a Metro Reduced Fare SmarTrip® ID card for people with disabilities, or Metro Senior SmarTrip® card at all times; Montgomery County permits free rides during weekday, non-rush hour service on Metrobus and Ride On when boarding within the county.

Medical certification by a licensed health-care professional with credentials related to the applicant's disability is required to obtain a Metro Reduce Fare SmarTrip® ID for people with disabilities. In lieu of the application being signed by a healthcare professional; a Veteran Affairs disability letter for Veteran with a service connected disability rating of 60% or greater, audiogram indicating 70% db or greater hearing loss regardless of hearing aids, or a valid Medicare card may be accepted.

Benefits in the Metro Reduced Fare SmarTrip® ID card for people with disabilities include unlimited free bus to bus transfers within a two hour window, protection of lost or stolen card, and on-line access with a SmarTrip® account.

The initial Metro Reduced Fare SmarTrip® card for people with disabilities is free. A replacement fee is required to replace lost cards. Only one ID is issued per customer at the Metro Transit Accessibility Center located at 600 Fifth Street, NW Lobby Level Washington, D.C. 20001. Groups of seven or more can request an off-site photo session with approved applications. Call 202-962-2780 for additional information and to schedule an appointment.

Applications for the Metro Reduced Fare SmarTrip® ID card for people with disabilities may be obtained on-line, contacting Metro Transit Accessibility Center at 202-962-2700, or via email at eligibility@wmata.com.

INFORMATION

- | | |
|-----------|--|
| Call | 202-962-2780 |
| TTY Relay | 202-962-2033 |
| Online | wmata.com/accessibility |
| Email | eligibility@wmata.com
traveltraining@wmata.com |

WASHINGTON METROPOLITAN AREA TRANSIT AUTHORITY
Reduced Fare Program for Senior Citizens

People who are 65 years or older automatically qualify for reduced fares with the purchase of a Metro Senior SmarTrip® card. They should NOT apply for the Reduced Fare Program for People with Disabilities, even if they have a disability.

A Metro Senior SmarTrip® card is a reduced fare yellow, plastic, rechargeable farecard that can hold a maximum value of \$300. It is used in place of cash on Metrorail, Metrobus, DC Circulator, Fairfax Connector, Montgomery County Ride On, Arlington Transit (ART), City of Alexandria (DASH) and City of Fairfax CUE bus, Maryland MTA bus and light rail.

SmarTrip® card benefits include unlimited free bus to bus transfers within a two hour window, protection of lost or stolen card, and on-line access with a SmarTrip® account.

Senior citizens can also pay one-half of the regular fare by showing proof of age by displaying a valid government issued photo ID or passport with date of birth to the bus operator.

Senior citizens can purchase a \$2.00 Senior SmarTrip® card at a Metro Sales office, commuter stores, Prince George's and Montgomery County libraries, Maryland Park and Planning Commission, DC Department of Aging, and retail outlets with a valid government issued photo ID or passport with date of birth.

INFORMATION

Call	202-637-7000 (Customer Service)
TTY Relay	202-962-2033
Online	wmata.com/fares/smartrip/senior.cfm

WASHINGTON METROPOLITAN AREA TRANSIT AUTHORITY

Metrorail

SERVICE TYPE

Rail

OPERATING AREA

Washington metropolitan area

ACCESSIBILITY

Stations and rail cars are accessible, and elevators are in all stations. Each station has an accessible fare vending machine with lower panels and easy-to-use instructions in Braille, raised alphabet and audio. Extra wide, accessible fare-gates are available for customers who use mobility devices. Bumpy domes are in all key and new stations to alert customers who are blind or have low vision that they are near the edge of the platform. Barriers between rail cars and gap reducers also assist customers with disabilities.

Know before you go with MetroAlerts and ELstat. Sign up on line for real time status of Metrobus and Metrorail service disruptions with MetroAlerts and elevator outages with ELstat. Customers may participate in this service with on-line registration at elstat.wmata.com/

To arrange for shuttle service in the event of an elevator outage or to report a problem with an elevator, call 202-962-1825 (TTY Relay 202-962-2033).

FARE

Metro Reduced Fare SmarTrip® ID card for people with disabilities and Senior SmarTrip® card users pay half of the peak fare at all times. Personal care assistants (PCAs) may qualify to ride at the same fare rate depending on the eligibility criteria of the Metro Reduced Fare SmarTrip® ID cardholder.

TRIP PURPOSE

Any

ELIGIBILITY

None

RESERVATIONS

None

INFORMATION

Call	202-637-7000
TTY Relay	202-638-3780
Online	wmata.com/Metrobus

WASHINGTON METROPOLITAN AREA TRANSIT AUTHORITY

Metrobus

SERVICE TYPE

Bus

OPERATING AREA

Washington metropolitan area

ACCESSIBILITY

All buses are accessible (low floor ramp or lift-equipped). There are two wheel-chair securement areas on each bus. Most buses are equipped with an audio stop announcement system, which identifies major intersections, landmarks and transfer points, along with a visual display.

FARE

Metro Reduced Fare SmarTrip® ID card for people with disabilities and Senior SmarTrip® card users pay half of the peak fare at all times. Personal care assistants (PCAs) may qualify to ride at the same fare rate depending on the eligibility criteria of the Metro Reduced Fare SmarTrip® ID cardholder.

85¢ on most buses one-way, and 35¢ when transferring from rail to bus with a Reduced Fare or Senior SmarTrip® card.

MetroAccess customers with a valid MetroAccess photo ID and one companion ride for free.

TRIP PURPOSE

Any

ELIGIBILITY

None

RESERVATIONS

None

INFORMATION

Call 202-367-7000

TTY Relay 202-638-3780

Online wmata.com

WASHINGTON METROPOLITAN AREA TRANSIT AUTHORITY

MetroAccess

SERVICE TYPE

Door-to-door shared ride paratransit service.

OPERATING AREA

Within ¾ mile of fixed route bus and rail transit routes (excluding commuter/ express routes) within Washington, D.C., Maryland (counties of Montgomery and Prince George’s), and Virginia (counties of Arlington and Fairfax, cities of Alexandria, Fairfax and Falls Church)

ACCESSIBILITY

Vehicles are accessible for mobility devices.

FARE

Fares can be prepaid by phone or Internet using Metro’s EZ-Pay prepayment system. Customers CANNOT pay by cash at the time of travel unless correct change.

TRIP PURPOSE

Any

ELIGIBILITY

The Americans with Disabilities Act (ADA) mandates that public transit systems provide paratransit service for people with disabilities when the disability prevents use of accessible bus and rail transportation, and outlines specific criteria for determining eligibility. The MetroAccess application must be verified and signed by a health care professional with active credentials related to the applicant’s disability. There is a required in-person interview and functional assessment to

evaluate the applicant’s functional ability to use accessible public transportation.

RESERVATIONS

Customers can reserve trips seven days a week, 24 hours a day online or from 8 a.m. to 4:30 p.m. by phone. Trips must be reserved between one and seven days in advance of travel. MetroAccess does not provide same-day trips.

INFORMATION

- Call 301-562-5360
(MetroAccess Call Center)
- Call 202-962-2700
(Eligibility)
- TTY Relay 301-588-7535
- Online [wmata.com /accessibility/metroaccess_service/](http://wmata.com/accessibility/metroaccess_service/)
- Email eligibility@wmata.com

Travel Training

Metro offers free, comprehensive, individualized travel training for people with disabilities for current and potential customers with disabilities and senior citizens.

Metro travel training program allows people with disabilities and senior citizens to explore the ease of riding bus and rail in a relaxed, comfortable environment while promoting independent travel to increase their transit options.

Travel training provides valuable information and familiarization with detailed information on available resources and hands-on instruction using public transportation to include trip planning, safety tips, customer rights.

Through this multi-day program, you'll learn how to:

- Pay fares
- Obtain reduced fare for senior citizens or persons with disabilities
- Plan your trip
- Communicate with Metro to obtain travel information
- How to use accessible features
- Travel safely on public transportation
- Ride independently

You'll learn everything you need to know to plan, pay for and take trips on Metrorail and Metrobus, as well as other local buses and trains in the region.

RESERVATION

202-962-2780

INFORMATION

Call 202-962-2780

METRO'S OFFICE OF ELIGIBILITY

Online wmata.com

Email traveltraining@wmata.com

DISTRICT OF COLUMBIA

DC Circulator

SERVICE TYPE

Bus

OPERATING AREA

District of Columbia

ACCESSIBILITY

Vehicles are accessible for mobility devices.

FARE

50¢

Metro Reduced Fare SmarTrip® ID card for people with disabilities and Senior SmarTrip® cards are accepted. Personal care assistants (PCAs) may qualify to ride at half the regular fare depending on the eligibility criteria of the Metro Reduced Fare SmarTrip® ID cardholder. MetroAccess customers with a valid MetroAccess photo ID and one companion ride for free.

TRIP PURPOSE

Any

ELIGIBILITY

None

RESERVATIONS

None

INFORMATION

Call 202-962-1423

Online dccirculator.com

DISTRICT OF COLUMBIA

Seabury Resources for Aging

SERVICE TYPE

Curb to Curb Paratransit

OPERATING AREA

District of Columbia

ACCESSIBILITY

Vehicles are accessible for mobility devices.

FARE

Free

TRIP PURPOSE

Medical appointments, social service agencies, and shopping drop-off provided for group of 10 or more people from one location to same site.

ELIGIBILITY

The service is available to any D.C. resident 60 years of age or older. Each client is interviewed to help the agency determine the transportation services needed and to determine if additional services are required via the United Planning Organization (UPO) citywide service network.

Participants who are frail, have Alzheimer's disease and/or dementia must have an escort at least 18 years of age or older accompany the participant to and from their appointment. This nonprofit organization requests, but does not require, donations at the end of each month.

RESERVATIONS

Must be made no later than 1:00 p.m. a day in advance.

INFORMATION

Call 202-727-7771

Online seaburyresources.org

MARYLAND

Transportation Resource Information Point (TRIP)

TRIP provides helpful information for transportation options for private and public transportation services in Baltimore, counties throughout Central Maryland, and the Washington metropolitan area.

The service information include trip planning, transit directory, real time departures, schedules, maps, and fare, accessibility information, alternative commuting options, transit alerts for non-members and members.

TRIP PURPOSE

Any

ELIGIBILITY

None

RERSERVATIONS

None

INFORMATION

Call 877-331-TRIP (8747)

TTY Relay 711

Online mdtrip.org

MARYLAND

Maryland Transit Administration (MTA)

MTA provides transit services in Central Maryland including MARC Train and commuter bus service.

INFORMATION

Call 410-539-5000

866-RIDE-MTA

TTY 410-539-3497

Online mta.maryland.gov

MARYLAND

MARC Train

SERVICE TYPE

Rail

OPERATING AREA

Service on three lines to and from Washington, DC to eight Maryland counties and West Virginia. Weekday only service. Weekend service is available on Penn Line traveling from Martin Airport to Washington, DC.

ACCESSIBILITY

MARC trains are equipped with bridge plates that allow mobility devices to enter and exit train safely by reducing gap between platform and railcar. Tactile warning strips are located at the edge of the platform edge. Priority seating for people with disabilities and senior citizen is located on some of MARC's railcars adjacent to the doors; primarily on bi-levels. Elevators are at Penn Station, BWI Marshall Station, and New Carrollton Station on the Penn Line have elevators. Rockville and Silver Spring Stations on the Brunswick Line also have elevators. In the event an elevator is out of service, information will be posted on the MARC Service Updates page or sent as an email/RSS alert. Sign up for email or text message alerts for service changes, information, or out of service elevators. Some stations have Ticket Vending Machines. Each ticket machine has Braille and raised letter instructions. Audio instructions can also be obtained; commuter must provide own headset.

FARE

Proof of disability is required to obtain half-fare on one-way or monthly ticket.

MTA or Metro Reduced Fare SmarTrip® ID card for people with disabilities, local, state and federal government IDs are accepted for the reduced Fare.

TRIP PURPOSE

Any

ELIGIBILITY

None

RESERVATIONS

None

INFORMATION

Call 800-325-RAIL (7245)

TTY 410-539-3497

Online mta.maryland.gov

MARYLAND

MTA Metro Subway and Light Rail

SERVICE TYPE

Rail (Subway and Light Rail)

OPERATING AREA

Baltimore City, Baltimore and Anne Arundel counties

ACCESSIBILITY

Fully accessible with elevators, escalators and Braille station guides at all Metro subway station entrances. All light rail trains are accessible for people with disabilities. High-block boarding ramps are available at each stop for customers who are unable to use the steps to get on the train. Light rail ticket vending machines feature tactile strips with Braille and raised letters.

FARE

70¢ one-way/\$2.00 Day Pass/\$20.00 monthly pass available for senior citizens and people with disabilities that entitles customer all day unlimited rides on local bus, light rail, and subway.

TRIP PURPOSE

Any

ELIGIBILITY

Senior citizens, age 65 and older, and individuals with disabilities may show one of the following for reduced fare: a valid MTA Senior/Disability photo ID card or any valid government issued photo ID card with proof of age; or a valid disability ID from another transit agency or a Medicare card, Metro Senior SmarTrip® and Metro Reduced Fare SmarTrip® ID card for people with disabilities.

RESERVATIONS

None

INFORMATION

Call 410-539-5000

866-RIDE-MTA

TTY 410-539-3497

Online mta.maryland.gov

MARYLAND

MTA Local and Express Bus

SERVICE TYPE

Bus

OPERATING AREA

Baltimore City, Baltimore and Anne Arundel Counties

ACCESSIBILITY

All buses are equipped with wheelchair lifts and/or kneeling capability. Seats in the front of each bus are designated as priority seats for senior citizens and people with disabilities. MTA requires that these seats are made available to people with disabilities and senior citizens on request. Wheelchair securement areas, stop announcements and electronic information boards are on all buses.

FARE

Local bus: 70¢ one-way/\$2.00 Day Pass available for senior citizens and people with disabilities. Express bus: \$1.10

TRIP PURPOSE

Any

ELIGIBILITY

Senior citizens, age 65 and older, and individuals with disabilities may show one of the following for reduced fare: a valid MTA Senior/Disability photo ID card or any valid government issued photo ID card with proof of age; or a valid disability ID from another transit agency or a Medicare card, Metro Senior SmarTrip® and Metro Reduced Fare SmarTrip® ID card for people with disabilities.

RESERVATIONS

None

INFORMATION

Call 410-539-5000
866-RIDE-MTA

TTY 410-539-3497

Online mta.maryland.gov

BALTIMORE CITY, BALTIMORE AND ANNE ARUNDEL COUNTIES

MTA Commuter Bus

SERVICE TYPE

Bus

OPERATING AREA

Service on 18 routes connecting Washington, DC to Southern Maryland, Western Maryland, Annapolis and Columbia; and connecting Baltimore to Northeast Maryland and Columbia.

ACCESSIBILITY

All buses are equipped with wheelchair lifts and/or kneeling capability. Seats in the front of each bus are designated as priority seats for senior citizens and people with disabilities. MTA requires that these seats are made available to people with disabilities and senior citizens on request. Wheelchair securement areas, stop announcements and electronic information boards are on all buses.

FARE

Prices vary based on zone

TRIP PURPOSE

Any

ELIGIBILITY

Senior citizens, age 65 and older, and individuals with disabilities may show one of the following for reduced Fare: a valid MTA Senior/Disability photo ID card or any valid government issued photo ID card with proof of age; or a valid disability ID from another transit agency or a Medicare card, Metro Senior SmarTrip® and Metro Reduced Fare SmarTrip® ID card for people with disabilities.

RESERVATIONS

None

INFORMATION

Call	410-539-5000 866-RIDE-MTA
TTY	410-539-3497
Online	mta.maryland.gov

BALTIMORE CITY, BALTIMORE AND ANNE ARUNDEL COUNTIES

MTA Mobility/Paratransit

SERVICE TYPE

Specialized paratransit service for people with disabilities who are unable to ride accessible fixed-route public transportation, including lift-equipped buses.

OPERATING AREA

Within three-quarters of a mile of any fixed-route service in Baltimore City and Baltimore and Anne Arundel counties. The term “fixed-route” refers to local bus, light rail or subway route operated by MTA. Mobility/Paratransit service is not offered within three-quarters of a mile of commuter bus or MARC train routes.

FARE

\$1.90 one-way

TRIP PURPOSE

Any

ELIGIBILITY

To participate in the Mobility/Paratransit program, complete an application and submit it to MTA. Applications are available at:

MTA Mobility Services
4201 Patterson Avenue, 2nd Floor
Baltimore, Maryland 21215
Phone 410-764-8181

This office is open Monday through Thursday, 8:30 a.m. to 5:00 p.m.

Eligibility is determined based on an individual’s functional ability and an in-person interview. Customers must notify the MTA if they have a new address, no longer require the use of a mobility device or do not require the service for a period of time.

RESERVATIONS

Online or contact reservationist.

INFORMATION

Call 410-764-8181
TTY 410-333-3624
Online mta.maryland.gov

HOWARD/PRINCE GEORGE'S COUNTIES

Connect-A-Ride

SERVICE TYPE

Bus

OPERATING AREA

The Greater Laurel area/Ft. Meade, Odenton

ACCESSIBILITY

Fully accessible

FARE

\$1.00 one way with a Howard Transit Fixed Route Reduced Fare ID card.

TRIP PURPOSE

Any

ELIGIBILITY

Application

RESERVATIONS

None

INFORMATION

Call 800-270-9553

TTY Relay 711

Online howardcountymd.gov

MONTGOMERY COUNTY

Call 'N' Ride

SERVICE TYPE

Subsidized Taxicab coupons

OPERATING AREA

Montgomery County/Washington metropolitan area

ACCESSIBILITY

Some accessible taxicabs

FARE

Based on income

TRIP PURPOSE

Any trip within Montgomery County; medical appointment only outside of county.

ELIGIBILITY

Low-income Montgomery County residents 67 years of age or older, or low-income residents with disabilities (18 years and older) who reside in Montgomery County. Each certified participant will receive an automated Swipe to pay fare on participating taxicab providers.

RESERVATIONS

Contact participating Montgomery County Taxicab companies.

INFORMATION

Call 301-948-5409

Online montgomerycountymd.gov/DOT-Transit/seniors.html

MONTGOMERY COUNTY

Medicaid Transportation Program

SERVICE TYPE

Non-emergency Medicaid transportation service: Taxicabs (curb-to -curb), Wheelchair Vans (facility-to-facility) and non-emergency ambulances

OPERATING AREA

Montgomery County, MD/Washington, DC

ACCESSIBILITY

Some accessible taxicabs and wheelchair accessible vans

FARE

None

TRIP PURPOSE

Medicaid covered medical appointments only

ELIGIBILITY

Last resort transportation system for Montgomery County residents with active medical assistance and a certified physical and/or mental disability, with no fixed route or other available transportation to get to their medical appointments.

Medical provider certification form MUST be completed for acceptance.

RESERVATIONS

Trips can be scheduled over the phone, Monday through Friday during the hours of 8:00 a.m. to 4:30 p.m.

INFORMATION

Call 240-777-5890

Fax 240-777-5891

MONTGOMERY COUNTY

RideOn

SERVICE TYPE

Bus

OPERATING AREA

Montgomery County

ACCESSIBILITY

Vehicles are accessible.

FARE

Free Ride On service in Montgomery County for Senior SmarTrip® and Metro Reduced Fare SmarTrip® ID card for people with disabilities, senior citizens with a valid government photo ID showing date of birth, or a passport from 9:30 a.m. to 3:00 p.m. Monday through Friday. MetroAccess cardholders also ride for free.

TRIP PURPOSE

Any

ELIGIBILITY

None

RESERVATIONS

None

INFORMATION

Call 240-777-0311

TTY 301-251-4850

Online montgomerycountymd.gov

MONTGOMERY COUNTY
Same Day Access

SERVICE TYPE

Subsidized taxicab coupons

OPERATING AREA

Montgomery County

ACCESSIBILITY

Some accessible taxicabs

FARE

Same Day Access coupon book, valued at \$60, may be purchased for \$30 per month.

TRIP PURPOSE

Any

ELIGIBILITY

Must be a resident of Montgomery County, Maryland, with a valid MetroAccess ID.

RESERVATIONS

None.

INFORMATION

Call 301-948-5409
Online montgomerycountymd.gov
Email mcdot.cnrorder@montgomerycounty.md.gov

PRINCE GEORGE'S COUNTY
TheBus

SERVICE TYPE

Bus

OPERATING AREA

Prince George's County

ACCESSIBILITY

Vehicles are accessible for mobility devices.

FARE

Free to people holding a valid MetroAccess ID card and companion, Metro Reduced Fare SmarTrip® ID card for people with disabilities, Senior SmarTrip® card, Medicare card with valid photo ID, or valid ID with proof of age (over 60). MetroAccess escorts ride free.

TRIP PURPOSE

Any

ELIGIBILITY

None

RESERVATIONS

None

INFORMATION

Call 301-324-2877
Online princegeorgescountymd.gov

PRINCE GEORGE'S COUNTY

Call-A-Bus

SERVICE TYPE

Demand response curb-to-curb para-transit

OPERATING AREA

Prince George's County

ACCESSIBILITY

Vehicles are accessible.

FARE

Free for Senior Citizens and Persons with Disabilities

TRIP PURPOSE

Any

ELIGIBILITY

Prince George's County residents who are not served by or cannot use existing bus or rail transportation. Priority is given to people with disabilities and senior citizens.

RESERVATIONS

Required

INFORMATION

Call 301-499-8603

TTY 800-735-2258

The following municipalities offer their own local Call-A-Bus service. Contact each municipality for information.

MUNICIPALITY PHONE

Town of Berwyn Heights

301-474-5000

City of Bowie

301-809-2300

Capitol Heights

301-336-0626

City of College Park

301-345-8100

Town of Colmar Manor

301-277-4920

City of District Heights

301-336-1402

Town of Fairmount Heights

301-925-8585

City of Glenarden

301-773-2100

City of Greenbelt

301-474-4100

City of Hyattsville

301-985-5020

City of Laurel

301-498-3693

City of Mount Rainier

301-985-6586

City of New Carrollton

301-459-6103

City of Seat Pleasant

301-336-8678

Town of University Park

301-927-4262

PRINCE GEORGE'S COUNTY

Call-A-Cab

SERVICE TYPE

Paratransit/Taxicab/Hybrid taxicab

OPERATING AREA

Prince George's County

ACCESSIBILITY

Some vehicles are accessible for mobility devices.

FARE

Call-A-Cab members receive a discount when they purchase a coupon book. Members must pay the full fare in any combination of cash and coupons.

TRIP PURPOSE

Any when Metrobus, Metrorail, and/or Call-A-Bus is not available.

ELIGIBILITY

Senior citizens, 60 years of age or older, and/or county residents with disabilities.

Call-A-Cab members receive a regularly updated list of participating taxicab companies and their phone numbers and call the companies directly to make transportation arrangements.

RESERVATIONS

Call participating taxicab companies.

INFORMATION

Call 801-883-5656

TTY 1-800-735-2258

Online princegeorgescountymd.gov

PRINCE GEORGE'S COUNTY

**Medicaid Taxi Service
Non-Emergency
Transportation**

SERVICE TYPE

Taxicab

OPERATING AREA

District of Columbia, Maryland and Virginia

ACCESSIBILITY

Vans are accessible.

FARE

Regulated through Medicaid

TRIP PURPOSE

Based on Medicaid certification or policy

ELIGIBILITY

People with disabilities over the age of 60 with Medicaid

RESERVATIONS

1-866-386-8331 must call 48 hours in advance.

INFORMATION

Call 1-866-386-8331

TTY Relay 1-866-268-3133

PRINCE GEORGE'S COUNTY
Medicaid Transportation

SERVICE TYPE

Medical

OPERATING AREA

Prince George's County

ACCESSIBILITY

Vehicles are accessible for mobility devices.

FARE

Free

TRIP PURPOSE

Medical

ELIGIBILITY

Medicaid card and government issued ID, primary care physician certification, and out-of-area physician referral for appointments that are more than 30 minutes from recipient's home.

RESERVATIONS

May be made up to 24 hours in advance for medical appointments. For those seeking ongoing transportation for medical purposes (i.e., dialysis), request service in writing to:

The Prince George's County Office of Transportation
Attn: Transit Division 9400
Peppercorn Place Suite 320 Largo, MD
20774

INFORMATION

Call 301-856-9555

Online princegeorgescountymd.gov

VIRGINIA

Non-Emergency Medicaid Transportation System

DMAS is the Virginia Department of Medical Assistance Service transportation for non-emergency Medicaid rides in Virginia.

OPERATING AREA

Virginia

ACCESSIBILITY

All vehicles are accessible for mobility devices

TRIP PURPOSE

Medical

ELIGIBILITY

Medicaid Clients. Not all Medicaid programs qualify.

RESERVATIONS

Five days advance notice.

INFORMATION

Call 866-386-8331

TTY Relay 1-866-288-3133

Online transportation.dmas.virginia.gov

VIRGINIA

Virginia Railway Express (VRE)

SERVICE TYPE

Commuter Rail

OPERATING AREA

Manassas line (Broad Run, VA to Union Station, Washington, D.C.)

Fredericksburg line (Fredericksburg, VA to Union Station, Washington, D.C.)

ACCESSIBILITY

Equipped with wheelchair lifts, accessible parking, access ramps, audio/visual public address system, talking ticket vending machines, TTY phones, Braille signage.

FARE

50% reduction in a full single ride fare available with a VRE Reduced Fare ID card, Medicare card or valid photo ID card for senior citizens.

Applications for the VRE Reduced Fare ID Card are available online. Completed applications can be faxed, e-mailed or mailed to or dropped off to:
1500 King Street, Suite 202, Alexandria, Virginia 22314

TRIP PURPOSE

Any

ELIGIBILITY

VRE Reduced Fare ID card

RESERVATIONS

None

INFORMATION

Call 703-684-1001

Online vre.org

Email gotrains@vre.org

VIRGINIA

Accessible Taxicabs

Accessible taxicabs are available for on-demand point-to-point service in Arlington for people who use wheelchairs, scooters and other mobility devices.

Arlington Blue Top Cab

SERVICE TYPE

Taxicab

OPERATING AREA

Arlington County

ACCESSIBILITY

Some vehicles are accessible for mobility devices.

FARE

Discount fares do not apply

TRIP PURPOSE

Any

ELIGIBILITY

None

RESERVATIONS

Must be made 24 hours in advance

INFORMATION

Call 703-243-8294

Online bluetopcab.com

VIRGINIA

Arlington Red Top Cab

SERVICE TYPE

Taxicab

OPERATING AREA

No Limit

ACCESSIBILITY

Some vehicles are accessible for mobility devices.

FARE

\$20 coupon books can be purchased for \$18 for qualifying senior citizens and persons with disabilities

TRIP PURPOSE

Any

ELIGIBILITY

None

RESERVATIONS

Two hours in advance

INFORMATION

Call 703-522-3333

Online redtopcab.com

VIRGINIA

Yellow Cab

SERVICE TYPE

Taxicab

OPERATING AREA

No limit

ACCESSIBILITY

Some vehicles are accessible for mobility devices.

FARE

Discount fares do not apply

TRIP PURPOSE

Any

ELIGIBILITY

None

RESERVATIONS

Accessible taxicabs are available with two-hour advance request.

INFORMATION

Call 703-341-4700

Online yellowcabofarlington.com

ARLINGTON COUNTY

Arlington Transit (ART)

SERVICE TYPE

Bus

OPERATING AREA

Arlington County. ART provides access to Metrorail and supplements Metrobus with smaller, neighborhood-friendly vehicles.

ACCESSIBILITY

Fully accessible with wheelchair lifts and priority seating.

FARE

85¢

Reduced fare available with a Metro SmarTrip® ID card for people with disabilities or a Medicare ID card with a valid photo ID. Fares vary by route, and some routes are free.

TRIP PURPOSE

Any

ELIGIBILITY

None

RESERVATIONS

None

INFORMATION

Call 703-228-7433

Online arlingtontransit.com

ARLINGTON COUNTY

**Star Assisted
Transportation Service**

SERVICE TYPE

Door-to-door taxi or van

OPERATING AREA

Compliments ART and Metro fixed route service within a 1/4 mile range into the District and Prince George's County.

ACCESSIBILITY

Wheelchair accessible vehicles upon request

FARE

\$3.50 - \$9.00 one-way depending on distance.

TRIP PURPOSE

Any.

ELIGIBILITY

Certified eligible by MetroAccess and participating in STAR program; complete an application and a home visit. Arlington residents age 60 and over who are unable to use curb-to-curb service.

RESERVATIONS

24 hour advance notice

INFORMATION

Call 703 892-8747

Online arlingtontransit.com/pages/star/

ARLINGTON COUNTY

Super Senior Taxi (SST)

SERVICE TYPE

Arlington County's subsidized taxi program

OPERATING AREA

Trip must originate from Arlington

ACCESSIBILITY

Must call in advance for wheelchair accessible vehicle.

FARE

\$20 book of taxi coupons purchased for \$10. May purchase up to 20 books per year.

TRIP PURPOSE

Any

ELIGIBILITY

Arlington residents age 70 and older. Requires application. Call 703-228-1700, go to a Commuter Store or download application.

RESERVATIONS

Arlington Red and Yellow Cab

INFORMATION

Call 703-228-7433

Online arlingtontransit.com

CITY OF ALEXANDRIA

DASH

SERVICE TYPE

Bus

OPERATING AREA

City of Alexandria. Also connects with Metrobus, Metrorail, Virginia Railway Express (VRE) and the Fairfax Connector. Serves all Metrorail stations within the City of Alexandria and Pentagon Transit Center during rush hour.

ACCESSIBILITY

Wheelchair accessible

FARE

No discounted fares - \$1.60

TRIP PURPOSE

Any

ELIGIBILITY

None

RESERVATIONS

None

INFORMATION

Call 703-746-3274

Online dashbus.com

Email dashbus@alexandriava.gov

CITY OF ALEXANDRIA

DOT

SERVICE TYPE

Curb-to-Curb Paratransit

OPERATING AREA

Cities of Alexandria, City of Falls Church, Fairfax City; Arlington and Fairfax counties.

Operates seven days a week.

ACCESSIBILITY

Taxicabs and wheelchair accessible vans.

FARE

\$3.00 - \$5.00 depending on distance.

TRIP PURPOSE

Any

ELIGIBILITY

Alexandria residents with application certified by a healthcare professional.

RESERVATIONS

Must be scheduled 24 hours in advance

INFORMATION

Call 703-746-4079

Online alexandriava.gov

CITY OF FAIRFAX

CUE Bus

SERVICE TYPE

Bus

OPERATING AREA

City of Fairfax, the Vienna/Fairfax-GMU Metro station and the George Mason University Fairfax campus. CUE buses operate daily on four bus routes.

ACCESSIBILITY

Accessible buses are available on all routes.

FARE

85¢

People with disabilities who have a City or Metro Disability SmarTrip® ID card for people with disabilities pay a reduced fare. MetroAccess customers ride free. Senior Citizens and People with disabilities can also apply for free CUE ID card.

TRIP PURPOSE

Any

ELIGIBILITY

None

RESERVATIONS

None

INFORMATION

Call 703-385-7859

TTY Relay 711

Online Fairfax.gov

CITY OF FAIRFAX

City Wheels

SERVICE TYPE

Bus

OPERATING AREA

City of Fairfax

Residents of the City of Fairfax who have disabilities and are unable to use the CUE Bus for transportation within the City, to the Vienna/Fairfax-GMU Metrorail station, to George Mason University and to Fair Oaks Hospital.

FARE

\$3.20

ACCESSIBILITY

Taxicabs and lift-equipped vehicles provide transportation, and participants receive a list of transportation companies that they call directly to arrange for service.

ELIGIBILITY

People with disabilities must apply for program

INFORMATION

Call 703-385-7859

Online fairfaxva.gov

CITY OF FALLS CHURCH

Fare Wheels

SERVICE TYPE

Taxicab

OPERATING AREA

City of Falls Church.

ACCESSIBILITY

Wheelchair accessible taxis upon request.

FARE

Supplemental transportation program allows eligible City of Falls Church residents to stretch their transportation dollars. Approved residents may receive \$40 each month in free taxi coupons for personal use only.

TRIP PURPOSE

Any

ELIGIBILITY

Residents of the City of Falls Church, at least 62 years of age or those with permanent disabilities, with a gross annual income not exceeding \$37,000. Application and documentation are required.

RESERVATIONS

Contact participating taxi companies directly.

INFORMATION

Call 703-248-5005

TTY Relay 711

Online <http://fallschurchva.gov/documentcenter/view/1379>

FAIRFAX COUNTY

Fairfax Connector

SERVICE TYPE

Bus

OPERATING AREA

Fairfax County and Metro stations on Orange, Blue and Yellow lines.

ACCESSIBILITY

All Fairfax Connector buses are wheelchair accessible.

FARE

50¢ - \$2.50 based on service.

Metro Reduced Fare SmarTrip® ID card for people with disabilities, Senior SmarTrip® cards and Medicare cards are valid for reduced fare at all times. MetroAccess customers with a valid MetroAccess photo ID and one companion ride for free.

TRIP PURPOSE

Any

ELIGIBILITY

None

RESERVATIONS

None

INFORMATION

Call 703-339-7200

TTY 703-339-1608

Online fairfaxcounty.gov/connector

FAIRFAX COUNTY

Travel Training

Travel training is useful in allaying the fears of senior citizens who are reluctant to use transit. The Fairfax County Special Populations Transportation (SPOT) programs offer travel training orientation seminars to senior citizens using regular in-service Fairfax Connector buses.

With the Mobile Accessible Travel Training (MATT) bus, this training is enhanced with state-of-the-art technology and a virtual classroom inside the bus. The MATT bus is an actual Fairfax Connector bus that has been completely renovated and rebuilt to current safety and fuel efficiency standards. It features all the same characteristics as other transit buses, and can be used to transport as many as 30 passengers. The most unique feature of the bus is a special area in the rear for classroom-like instruction.

The classroom area includes audio and video components that can play VCR tapes, DVDs and computer-driven programs that are shown on three LCD television screens, two of which are mounted to the ceiling of the bus.

FAIRFAX COUNTY

Seniors-on-The Go!

SERVICE TYPE

Taxicab

OPERATING AREA

Washington metropolitan area

ACCESSIBILITY

Wheelchair accessible vehicles upon request. Please call 24 hours in advance.

FARE

Purchase \$33 coupon books at a cost of \$20 each, limited to 8 coupon books within a calendar year.

TRIP PURPOSE

Any

ELIGIBILITY

Senior citizens, 65 years of age or older, who are Fairfax County or City of Fairfax residents with annual incomes of \$40,000 or less for a family of one, or \$50,000 or less for a married couple.

RESERVATIONS

Made through participating taxicab vendors.

INFORMATION

Call 703-877-5800

Online fairfaxcounty.gov

FAIRFAX COUNTY

TaxiAccess

SERVICE TYPE

Taxicab

OPERATING AREA

Washington metropolitan area

ACCESSIBILITY

Wheelchair accessible vehicles upon request.

FARE

Participants can purchase \$33 coupon books at a cost of \$10 each, limited to 8 coupon books within a calendar year.

TRIP PURPOSE

Any

ELIGIBILITY

Valid MetroAccess photo ID cardholders who reside in Fairfax County or the City of Fairfax.

RESERVATIONS

Made through participating taxicab vendors. Please call 24 hours in advance.

Fairfax Red Top Cab 703-333-3333

Fairfax White Top Cab 703-644-4500

Falls Church Yellow Cab 703-534-1111

Springfield Yellow Cab 703-451-2255

INFORMATION

Call 703-877-5800

Online fairfaxcounty.gov

FAIRFAX COUNTY

FASTRAN Dial-A-Ride

SERVICE TYPE

Paratransit

OPERATING AREA

Fairfax County and Cities of Fairfax and Falls Church

ACCESSIBILITY

Fleet over 70% wheelchair accessible

FARE

Fare is based on income level.

TRIP PURPOSE

Medical appointments in Fairfax County and selected locations in Arlington County and City of Alexandria.

ELIGIBILITY

Eligibility is based on the sponsoring human service agency requirements. Dial-A-Ride eligibility is based on household income.

INFORMATION

Call 703-222-9764

Online fairfaxcounty.gov

FAIRFAX COUNTY

Transportation Association of Greater Springfield (TAGs)

SERVICE TYPE

Bus

OPERATING AREA

Greater Springfield area. This area is bound approximately by Edsall Road on the north, Backlick Road on the west and Fullerton and Kingstowne Village Parkway on the south and east. Service is available Monday through Friday, 6 a.m. to 7 p.m.

ACCESSIBILITY

All buses are wheelchair accessible.

FARE

85¢ with use of a Metro Reduced Fare SmarTrip® ID card for people with disabilities or Senior SmarTrip® card

TRIP PURPOSE

Any

ELIGIBILITY

None

RESERVATIONS

None

INFORMATION

Call 202-637-7000

Online tags@tagsva.org

**PRINCE WILLIAM COUNTY, CITIES OF
MANASSAS AND MANASSAS PARK**

OmniRide (Commuter) and MetroDirect

SERVICE TYPE

Commuter Bus

SERVICE DAYS

Monday through Friday

OPERATING AREA

Prince William County, Manassas, Manassas Park and Franconia-Springfield, Tysons Corner, Pentagon, Pentagon City, Rosslyn, Virginia Square, Ballston and Crystal City Metro stations, Washington, D.C.

ACCESSIBILITY

Fully accessible fleet with front row priority seating designated on all buses.

FARE

Senior citizens and people with a Metro Reduced Fare SmarTrip® ID or PRTC Reduced Fare Eligibility card ride OmniRide and Metro Direct at a discount rate between the hours of 9:30 am to 3:00 pm and after 7:00 pm

OmniRide: \$4.35

Metro Direct: \$2.00

TRIP PURPOSE

Any

ELIGIBILITY

Reduced fare eligibility is applicable to adults 60 years or older, people with disabilities or people presenting a valid Medicare card. Verification of senior citizen age may be required at the discretion of the driver. Passengers meeting reduced fare eligibility may apply for and receive a reduced fare eligibility card by contacting PRTC's customer service.

RESERVATIONS

None

INFORMATION

Call 703-730-6664

Online omni@omniride.com

**PRINCE WILLIAM COUNTY, CITIES OF
MANASSAS AND MANASSAS PARK**

OmniLink and Cross County Connector

SERVICE TYPE

Bus

SERVICE DAYS

Eastern Prince William County:

Monday through Saturday

Manassas and Manassas Park:

Monday through Friday

OPERATING AREA

Prince William County, Manassas and Manassas Park

OmniLink can be rerouted to service locations up to $\frac{3}{4}$ mile off the route when time available in schedule designed to meet the transportation needs of the entire community, including individuals who may have difficulty getting to and from established bus stops.

ACCESSIBILITY

All buses are fully accessible and are low-floor and ramp-equipped. Front row priority seating is designated on all.

FARES

70¢ Metro Senior Citizen SmarTrip® or Metro Reduced Fare ID SmarTrip® card for people with disabilities.

ELIGIBILITY

Reduced fare eligibility is applicable to adults 60 years or older, people with disabilities or people presenting a valid Medicare card. Verification of senior citizen age may be required at the discretion of the driver. Passengers meeting reduced fare eligibility may apply for and receive a reduced fare eligibility card by contacting PRTC's customer service.

RESERVATIONS

48 hour advanced notice or two hour alternate bus stop request,

OmniLink buses can be rerouted to pick up and drop off all passengers at locations up to three-fourths of a mile off the route when there is time available in the schedule. Standing order reservations are also available.

Cross County Connector buses do not offer off-route service, and do not require reservations.

INFORMATION

Call 703-730-6664

Online Prtctransit.org

NATIONAL
Amtrak

SERVICE TYPE

Train

OPERATING AREA

United States of America

FARE

Reduced fares are available to passengers with disabilities and their companion, and senior citizens ages 62 and older. To receive a discount, reservations must be booked by telephone, TTY or a ticket counter. Online discounts are not available.

TRIP PURPOSE

Any

ELIGIBILITY

People with disabilities must provide a transit ID card, membership card from a disability organization, letter from a physician certifying that the individual has a disability, Medicare card if under 65, Veteran's Administered ID with "Service Connected", or disabled/accessible parking placard issued by Department of Motor Vehicle.

Senior citizens must provide a valid photo ID or documentation issued by local, state or federal government showing passenger's birth date, or a Medicare card issued by the Social Security Administration.

RESERVATIONS

Please ask your reservation sales agent for details. Agents are available 24 hours a day, seven days a week.

INFORMATION

Call 800-872-7245

TTY 800-523-6590

Online Amtrak.com